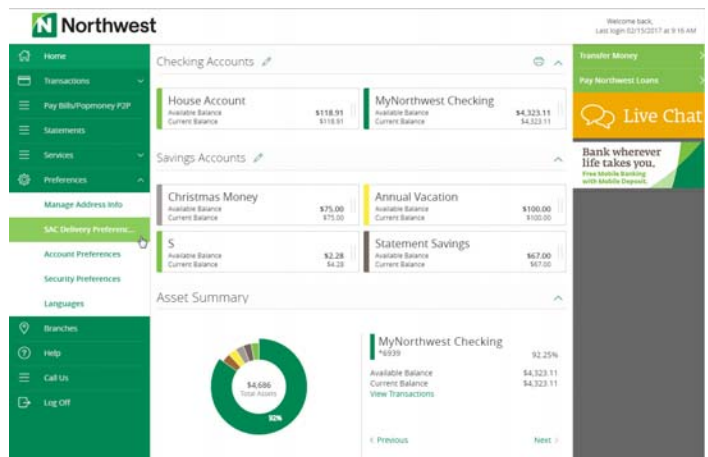


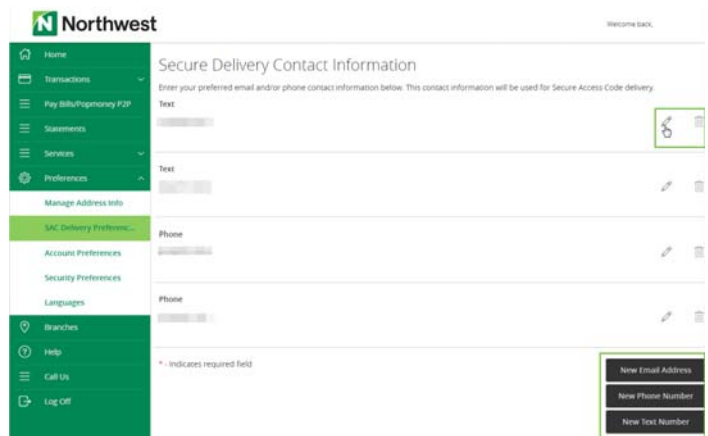
Changing Secure Access Code Delivery Targets

Online Banking Guide

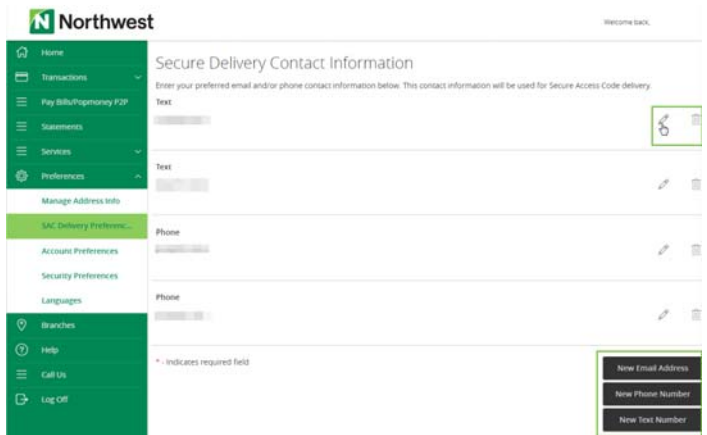
1. From the home page, go to **Preferences**, then **SAC Delivery Preferences**.



2. On this page, you'll find all the ways you may receive a Secure Access Code. Select the **Edit** or **Delete** buttons to edit or remove current targets, select **New E-mail Address**, **New Phone Number**, or **New Text Number** to add a new target.

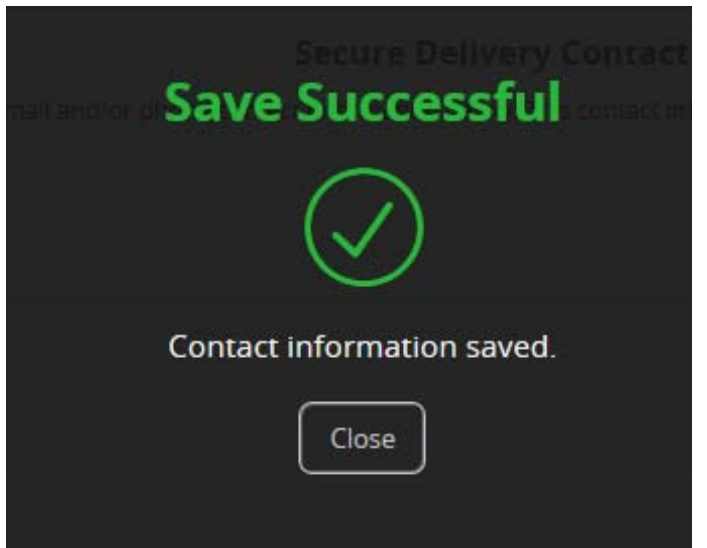


3. If want to add a new target, an additional field will display. Enter your information here and click **Save**. You can add multiple delivery targets if you wish.



The screenshot shows the Northwest Secure Delivery Contact Information page. The page title is "Secure Delivery Contact Information" and it includes a sub-header: "Enter your preferred email and/or phone contact information below. This contact information will be used for Secure Access Code delivery." The form contains several input fields for "Text" and "Phone" information. A green box highlights a plus sign icon in the top right corner of the form, indicating the option to add a new target. Below the form, there are three buttons: "New Email Address", "New Phone Number", and "New Text Number". The Northwest logo is visible in the top left corner, and a "Welcome back" message is in the top right. A sidebar menu on the left lists various account management options like Home, Transactions, Pay Bills, Statements, Services, Preferences, Manage Address Info, SAC Delivery Preferences, Account Preferences, Security Preferences, Languages, Branches, Help, Call Us, and Log Off.

4. After clicking **Save**, you'll receive a confirmation that your save was successful. Click **Close**.



5. Your SAC delivery target will be available immediately.

PLEASE NOTE: This will only update the information specific to your secure access code delivery. If you need to make changes to your information on file with Northwest, please select address change or call 1-877-672-5678.